











# WIOA AND THE WIOA TITLE I YOUTH PROGRAM

---

- The Workforce Innovation and Opportunity Act (WIOA), signed into law on July 22, 2014, is the first legislative reform of the public workforce system in 15 years.
- WIOA outlines a broader youth vision that supports an integrated service delivery system and gives a framework through which states and local areas can leverage other Federal, State, Local, and philanthropic resources to support in-school and out-of-school youth.
- WIOA affirms the Department of Labor's commitment to providing high quality services for youth and young adults beginning with career exploration and guidance, continued support for educational attainment, opportunities for skills training in in-demand industries and occupations, and culminating with a good job along a career pathway or enrollment in post-secondary education.

# WIA vs. WIOA

---

## WIA

- Target young people ages 14-21
- 30% allocated to out-of-school youth (OSY)
- 10 program elements
- Youth Council required
- Low income required for both ISY and OSY

## WIOA

- Expanded age range to 24 (now 14-24)
  - Locally, we serve 17-24
- 75% allocated to out-of-school youth (OSY)
- 14 program elements
  - Original 10 were consolidated into 9 and added 5 new elements (highlighted on next slide)
- Youth Council no longer required
- Low income required for ISY and some OSY
- Emphasis on Work Experience – 20% of funds

# 14 PROGRAM ELEMENTS

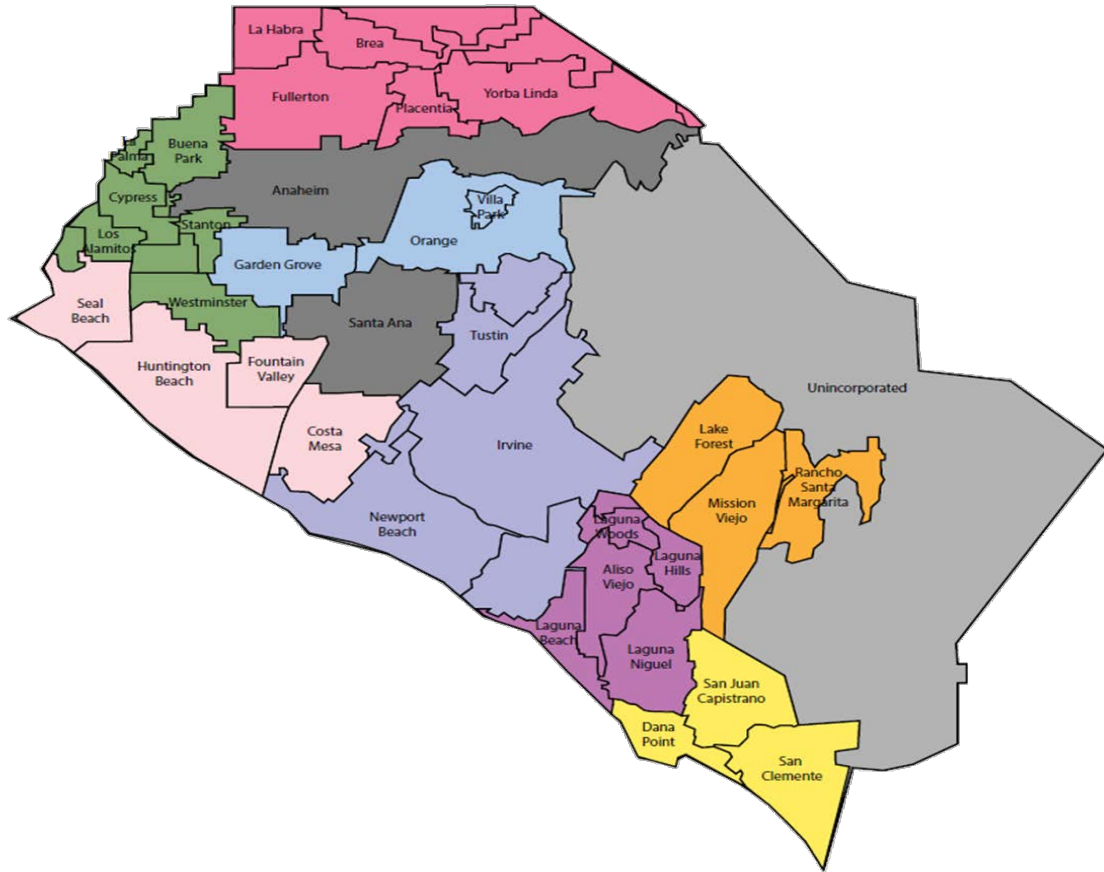
---

The WIOA Section 129(c)(2) includes 14 program elements to be provided to participants. Local Areas are not required to provide all 14 required elements to each participant. Local Areas have the flexibility to determine which specific services a youth will receive based upon the youth's assessment and service strategy. Local Boards, however, must ensure that all 14 program elements are available in their Local Area.

1. *Tutoring, study skills training, instruction, and dropout prevention*
2. *Alternative secondary school services or dropout recovery services*
3. *Paid and unpaid work experience*
4. *Occupational skills training*
5. ***Education offered concurrently with workforce preparation and training for a specific occupation***
6. *Leadership development opportunities*
7. *Supportive services*
8. *Adult mentoring*
9. *Follow-up services*
10. *Comprehensive guidance and counseling*
11. ***Financial literacy education***
12. ***Entrepreneurial skills training***
13. ***Services that provide labor market information***
14. ***Post-secondary preparation and transition activities***



# REGIONS / SERVICE AREAS - PY 2017-18



City of La Habra 1 \$296,115 (ISY)  
\$284,803 (OSY)

OCAPICA 2 3 4 5 6 \$276,095  
\$280,186  
\$289,536  
\$304,960  
\$277,350

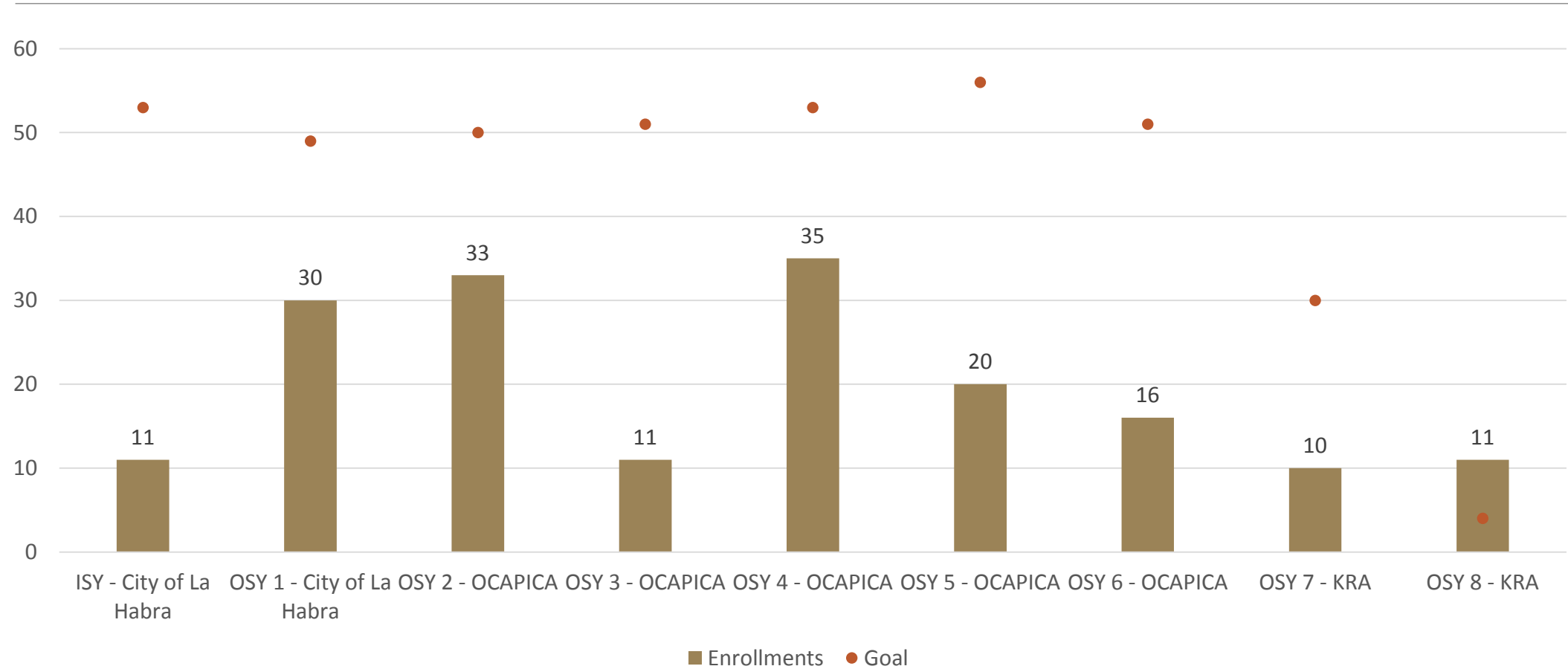
KRA Corporation 7 \$262,187

KRA Corporation 8 \$26,200\*  
*\*Increased to \$110,500 to serve additional participants*

**\$2,297,432**

# ANNUAL PERFORMANCE GOALS

(as of December 31, 2017)



# FUNDING AVAILABILITY FOR 2018-19

---

## Funding Recommendations

PROGRAM	TOTAL FUNDING
<b>OSY</b>	\$2,919,400
<b>ISY</b>	\$150,600
<b>TOTAL</b>	\$3,070,000

There are 2 more years in this RFP cycle after this Program Year.

# SOCIAL MEDIA OUTREACH PILOT

The County of Orange “boosted” a Facebook post about our program for 30 days.

- Approximate cost = \$500
- Targeted ages 17-24 in Orange County
- 44,280 viewed (*\$0.01 cost per view*)
  - 30,519 women (69%)
  - 13,761 men (31%)
- 1,833 clicked the link/photo (*\$0.01 cost per click*)
  - 1,331 women (72%)
  - 502 men (27%)
- Over 300 interest forms were submitted (*\$1.67 cost per form*)
- 5 participants have been enrolled with others being scheduled for intake appointments.

City	Total	City	Total
Santa Ana	89	Buena Park	4
Anaheim	63	Laguna Hills	4
Garden Grove	20	Rancho Santa Margarita	4
Orange	20	Ladera Ranch	2
Fullerton	14	Placentia	2
Costa Mesa	9	Yorba Linda	2
Tustin	7	Aliso Viejo	1
Brea	6	Dana Point	1
Huntington Beach	6	Fountain Valley	1
Lake Forest	6	La Habra	1
Mission Viejo	6	Laguna Niguel	1
Irvine	5	Newport Beach	1
San Juan Capistrano	5	Trabuco Canyon	1
Stanton	5	Other	6
Westminster	5	<b>Grand Total</b>	<b>312</b>

# NEXT STEPS

---

- **Enhanced Social Media** – Continuous targeted outreach through the County of Orange Facebook page; establish Communication Plan/Strategy; consider engaging communication/social media consultant.
- **Youth Cohort Challenge** – *Does It Take to Effectively Engage and Retain Out of School Youth Throughout the Program Lifespan* We were selected out of 85 entities to participate in the Department of Labor’s first Youth Cohort Challenge– *What pan?* During the next few months of virtual cohort sessions, we’ll learn from experts in the field, see some phenomenal models and engage deeply with peers. The cohort will help our team take its youth engagement efforts to the next level while, at the same time, greatly influence the Administration’s thinking on this issue.
- **Strengthening Education and Workforce Development for Justice-Involved Young Adults** – With support from the U.S. Department of Education’s Office of Career, Technical, and Adult Education, RTI International invited community partnerships to join a technical assistance initiative to improve the outcomes of justice-involved young adults (ages 16–24). This new initiative will connect these youths with career and technical education (CTE), workforce development, and special education services. We were selected to participate in this initiative.
































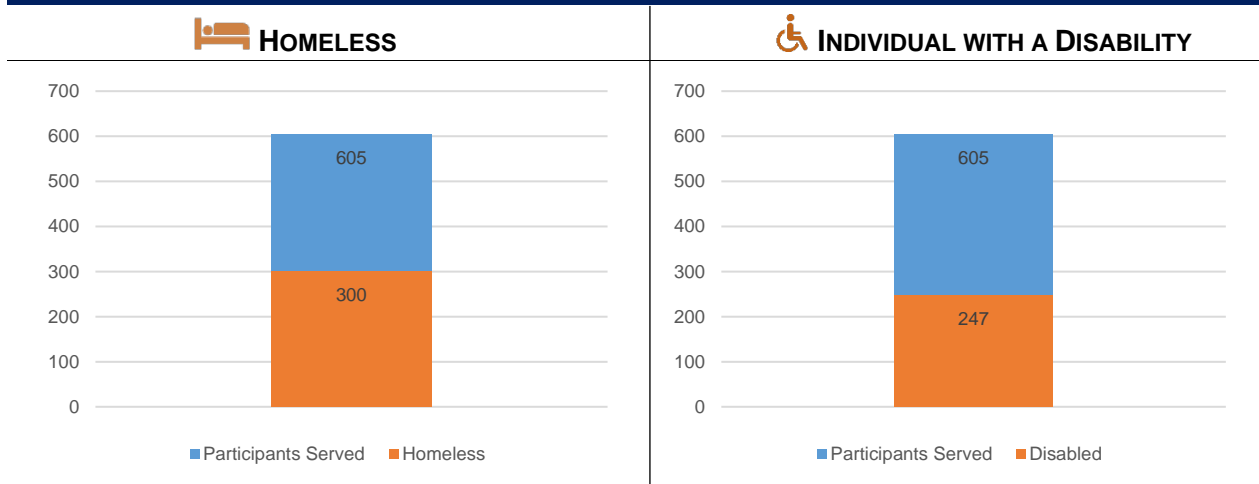
**BACKGROUND**

The Orange County Health Care Agency (HCA) has been approved for a Mental Health Services Act (MHSA) funded innovation project, OC4VETS. Veterans have been identified as a sub-group that has existing barriers to accessing behavioral health care. This project intends to use multiple strategies to conduct outreach, engage, and ensure veterans' access to needed resources as well as improve collaboration among agencies providing services to veterans. With HCA providing funding for the project, veterans who participate in the program are given job transition and job development support in addition to housing assistance and other supportive services.

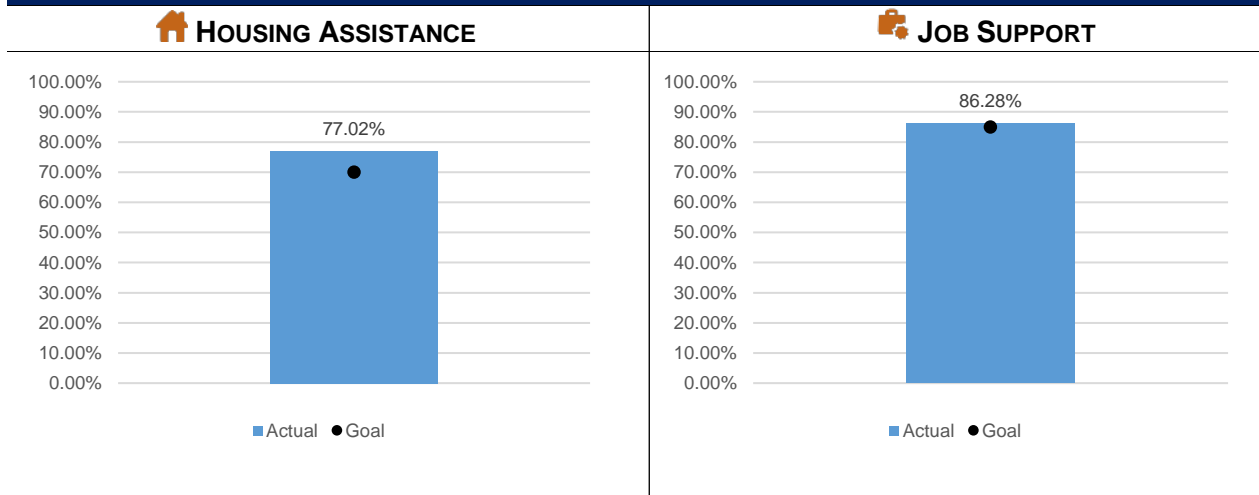
**WHO, WHAT, WHERE**

-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **GRANT TERM:** NOVEMBER 1, 2011 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** OC VETERANS SERVICE OFFICE: SANTA ANA

**PEOPLE WE SERVE**



**SERVICE RESULTS**








# SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

PY 2017-18  
2<sup>ND</sup> QUARTER

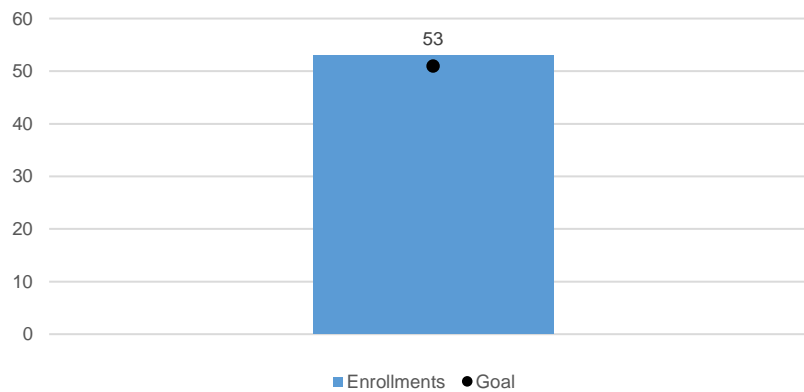
## BACKGROUND

The SCSEP offers low income, unemployed seniors paid community service and training opportunities. The goal of the program is to help participants who are at least age 55 and unemployed become employable and obtain unsubsidized employment. SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, day-care centers, and senior centers.

## WHO, WHAT, WHERE

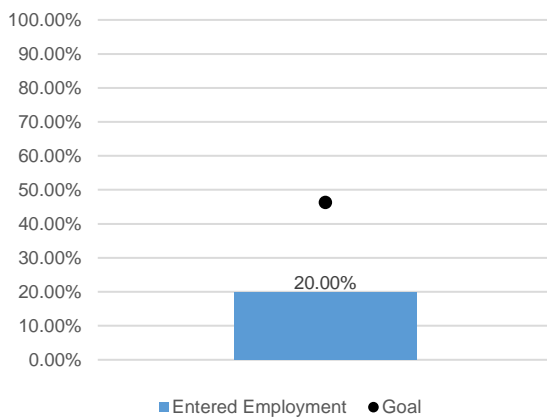
-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE

## PEOPLE WE SERVE

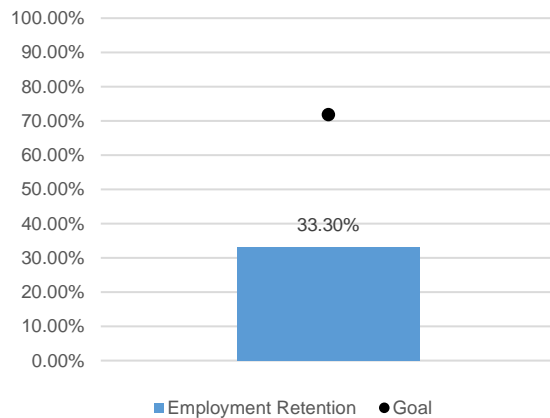


## SERVICE RESULTS

### PLACED IN EMPLOYMENT



### RETAINED EMPLOYMENT AFTER EXIT





# SUPERVISED POPULATION PROGRAM

PY 2017-18  
2<sup>ND</sup> QUARTER

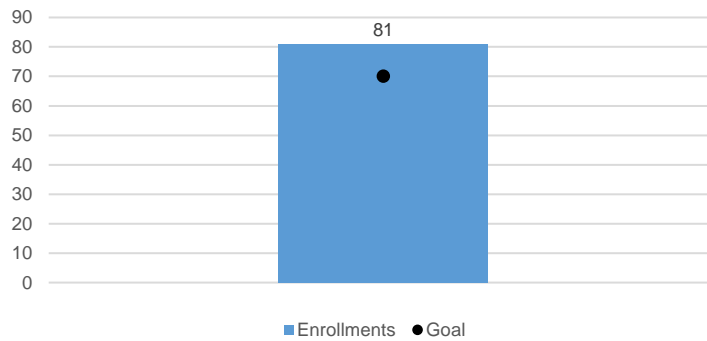
## BACKGROUND

The County of Orange and Orange County Development Board (OCDB) was awarded a \$400,000 grant by the California Workforce Development Board in partnership with the State Employment Development Department under the Supervised Population Workforce Training Grant Program. The “supervised population” includes all persons who are on probation, mandatory supervision, or post-release community supervision. The program will expand collaborative relationships between the OC Probation Department and Community Corrections Partnerships as well as OCDB in support of innovative strategies that accelerate educational attainment and reemployment for the “supervised population.”

## WHO, WHAT, WHERE

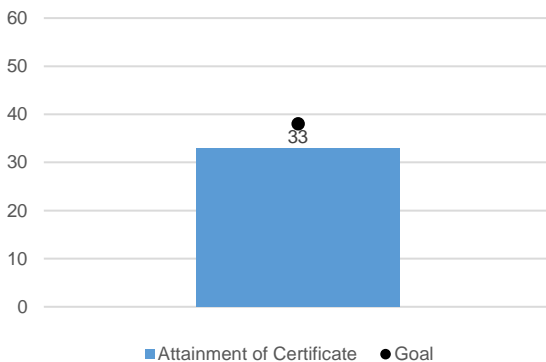
- SERVICE PROVIDER(S):** PROPATH, INC.
- GRANT TERM:** JUNE 30, 2016 – MAY 31, 2018
- SERVICE LOCATIONS:** OC PROBATION OFFICE: SANTA ANA, GARDEN GROVE, IRVINE, BUENA PARK

## PEOPLE WE SERVE

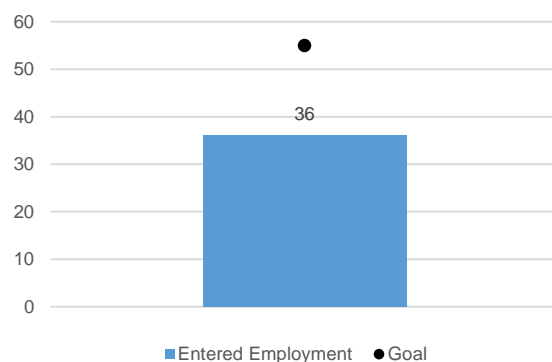


## SERVICE RESULTS

### ATTAINED CERTIFICATE



### PLACED IN EMPLOYMENT








**BACKGROUND**

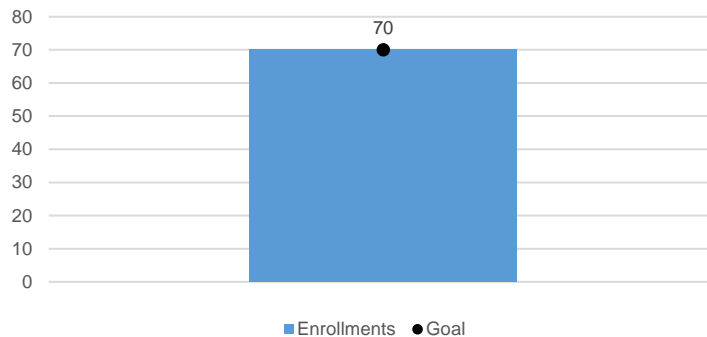
The County of Orange/OC Community Services and the OCDB were awarded a \$500,000 grant by the U.S. Department of Labor to implement the Linking to Employment Activities Pre-Release (LEAP) 2 program. The LEAP 2 program aims to establish a Transition Center within the Central Women’s Jail and Intake Release Center and assist female offenders in preparing for work upon release. The project serves AB109 inmates who are 60-90 days away from release. The goal of the project is to improve the employment outcomes for transitioning offenders by leveraging and building upon the effective strategies that currently exist within the jail facilities and in the Orange County One-Stop Center System.

This innovative and unique grant proposal was made possible as a result of OCDB’s collaborative relationships with the OC Sheriff’s Department, Probation Department and the OC Health Care Agency.

**WHO, WHAT, WHERE**

-  **SERVICE PROVIDER(S):** WORKING WARDROBES
-  **GRANT TERM:** JULY 1, 2016 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** CENTRAL WOMEN’S JAIL: SANTA ANA, GARDEN GROVE, IRVINE

**PEOPLE WE SERVE**



**SERVICE RESULTS**

 ENROLLMENT IN TRAINING	 PLACED IN EMPLOYMENT												
<table border="1"> <thead> <tr> <th>Category</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Training</td> <td>6</td> </tr> <tr> <td>Goal</td> <td>32</td> </tr> </tbody> </table>	Category	Value	Training	6	Goal	32	<table border="1"> <thead> <tr> <th>Category</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Entered Employment</td> <td>12</td> </tr> <tr> <td>Goal</td> <td>32</td> </tr> </tbody> </table>	Category	Value	Entered Employment	12	Goal	32
Category	Value												
Training	6												
Goal	32												
Category	Value												
Entered Employment	12												
Goal	32												



# SSA EMPLOYMENT PREPARATION PROGRAM (EPP)




PY 2017-18  
2<sup>ND</sup> QUARTER

## BACKGROUND

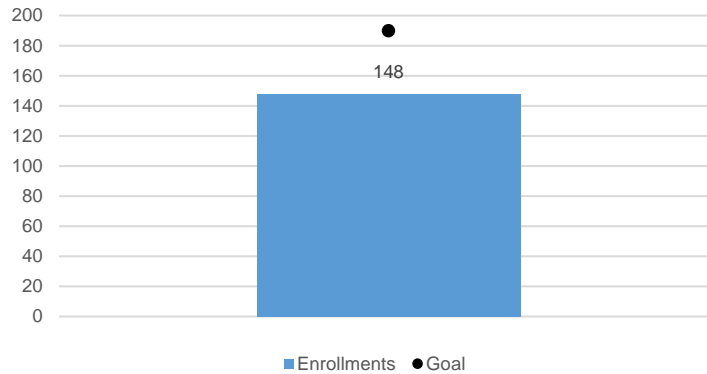
The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

In the EPP program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience in a public, non-profit or private organization that occurs over a six-month period. During this time, 100% of the wage is paid directly to the participant.

## WHO, WHAT, WHERE

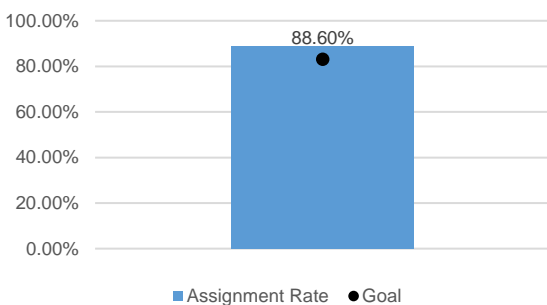
-  **SERVICE PROVIDER(S):** OCAPICA
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

## PEOPLE WE SERVE

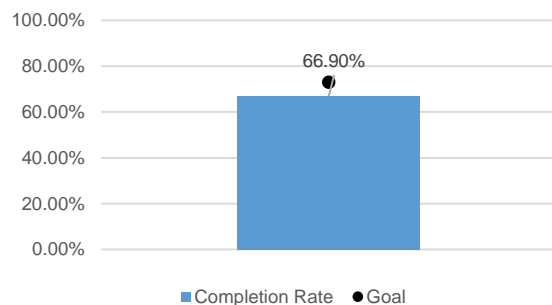


## SERVICE RESULTS

### ASSIGNMENT TO WORK EXPERIENCE



### COMPLETION OF WORK EXPERIENCE








**BACKGROUND**

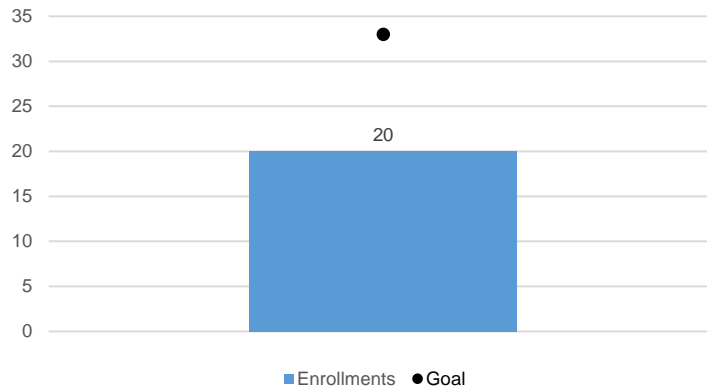
The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

VTR is a temporary, transitional, and short-term vocational educational activity, not to exceed twelve (12) months, to prepare participants for unsubsidized employment in a specific trade, occupation, or vocation.

**WHO, WHAT, WHERE**

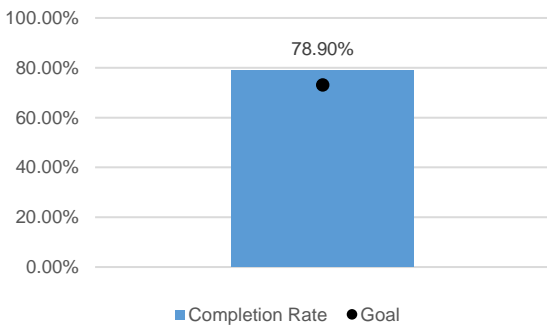
-  **SERVICE PROVIDER(S):** OCAPICA
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

**PEOPLE WE SERVE**

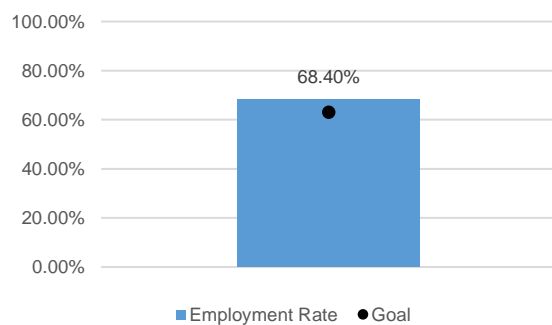


**SERVICE RESULTS**

 **COMPLETION RATE**



 **PLACED IN EMPLOYMENT**





# SSA WORK EXPERIENCE PROGRAM (WEX)




PY 2017-18  
2<sup>ND</sup> QUARTER

## BACKGROUND

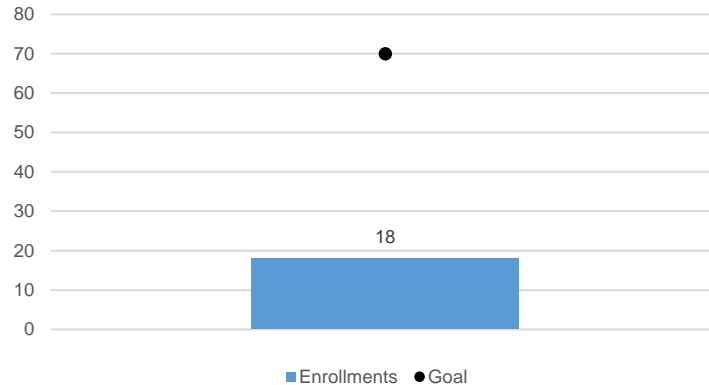
The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

In the WEX program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience that occurs over a twelve-week period. During this time, 100% wage reimbursement is provided directly to the participant.

## WHO, WHAT, WHERE

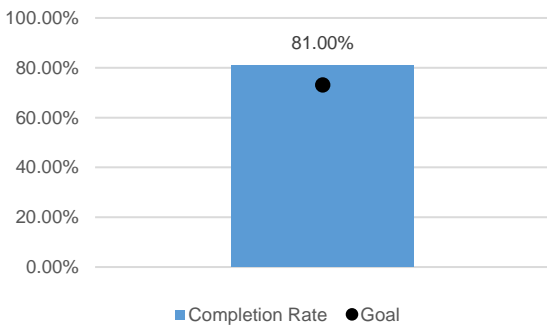
-  **SERVICE PROVIDER(S):** OCAPICA
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

## PEOPLE WE SERVE

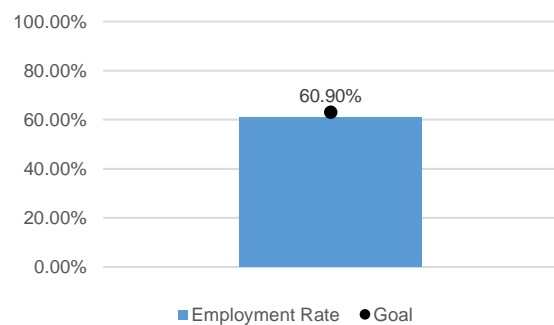


## SERVICE RESULTS

### COMPLETION RATE



### ENTERED EMPLOYMENT








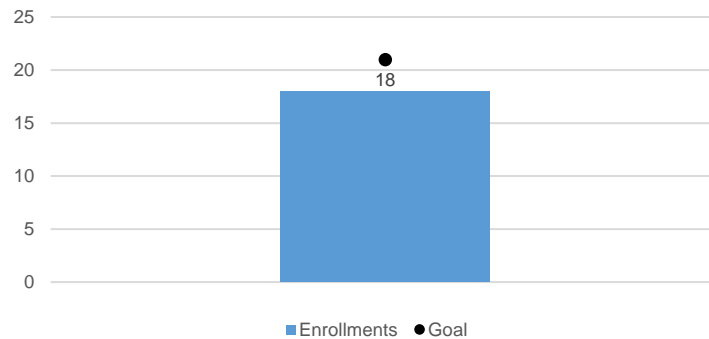
**BACKGROUND**

The County of Orange and Orange County Development Board (OCDB) was awarded a \$500,000 grant by the California Workforce Development Board in partnership with the State Employment Development Department under the English Language Learner and Immigrant Workforce Grant. The grant will assist in aligning resources available under the Workforce Innovation and Opportunity Act (WIOA) Title I and Title II programs to serve the English Language Learner population. Funding will align WIOA program partner’s efforts to provide increased access to effective employment and training services.

**WHO, WHAT, WHERE**

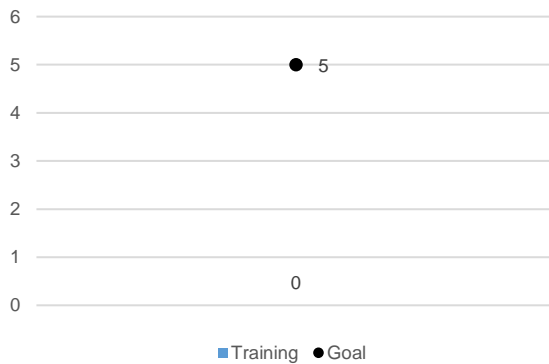
-  **SERVICE PROVIDER(S):** OCAPICA
-  **GRANT TERM:** JUNE 30, 2017 – DECEMBER 31, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, BUENA PARK

**PEOPLE WE SERVE**



**SERVICE RESULTS**

**ENROLLMENT IN TRAINING**



**PLACED IN EMPLOYMENT**

