



ORANGE COUNTY DEVELOPMENT BOARD  
1300 S. GRAND AVENUE, BLDG. B, 3<sup>RD</sup> FLOOR  
SANTA ANA, CA 92705-4407  
PHONE: (714) 480-6500

**Orange County Development Board**  
**Service Delivery and Performance Committee**

**October 12, 2017**  
**1:00 P.M.**  
**Orange County One-Stop Center**  
**Garden Grove Conference Room (2<sup>nd</sup> Floor)**  
**7077 Orangewood Ave.**  
**Garden Grove, CA 92841**

**NOTE: LOCATION  
& STARTING TIME**

**AGENDA**

The agenda contains a description of each item to be considered. No action will be taken on items not appearing in this agenda.

**CALL TO ORDER**

**BOARD MEMBER ROLL CALL**

**PUBLIC COMMENTS:**

Members of the public may address the Orange County Development Board (OCDB) on items listed within this agenda so long as the subject matter is within the jurisdiction of the OCDB (3 minutes max).

- 1. MINUTES** **ACTION**  
The minutes of the July 13, 2017 Service Delivery and Performance Committee meeting will be presented for review and approval.
- 2. WIOA PERFORMANCE REPORTS** **DISCUSSION**  
Staff will present the WIOA Performance Reports for all programs for the period ending June 30, 2017.
- 3. PROGRAM FUNDING EXPENDITURE REPORTS** **DISCUSSION**  
Staff will present the Expenditure Reports for all programs for the period ending June 30, 2017.

#### **4. UPDATE ON THE ONE-STOP CENTER SYSTEM**

#### **INFORMATION**

One-Stop Center System staff will provide an update.

#### **ADJOURNMENT**

*This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing in the agenda. To speak on an item, complete a Speaker Request Form(s) identifying the item(s) and deposit it in the box on the Chairman's desk. To speak on a matter not appearing in the agenda, but under the jurisdiction of the Orange County Development Board, you may do so during Public Comments. Speaker request forms must be deposited prior to the beginning of the meeting, the reading of the individual agenda items and/or the beginning of Public Comments. When addressing the Development Board, it is requested that you state your name for the record. Address the Board as a whole through the Chair. Comments to individual Members or staff are not permitted. Speakers are limited to three (3) minutes.*

*Materials/handouts can be requested up to 72 hours in advance of OCDB meetings by visiting the Orange County Development Board Administrative Office located at 1300 S. Grand Avenue, Building B, Santa Ana, CA 92701 8:00 am - 5:00 pm, Monday-Friday or at [www.ocboard.org](http://www.ocboard.org)*

*In compliance with the Americans with Disabilities Act, those requiring accommodations for this meeting should call (714) 480-6500 or the TDD at (714) 834-7163. Please call 48 hours in advance to allow the County to make reasonable arrangements to ensure accessibility to this meeting. (28 CFR 35.102-35.104 American Disabilities Act Title II).*

**Item #1 – ACTION**

**Minutes  
Recommendation Summary  
October 12, 2017**

**Orange County Development Board  
Service Delivery & Performance Committee**

**July 13, 2017**

**1:00 p.m.**

**Orange County One-Stop Center  
Garden Grove Conference Room  
7077 Oranewood Ave.  
Garden Grove, CA 92841**

**Guests:**

Lisa Newcomb  
Doug Wooley  
Aref Abdullah

Al Rodriguez  
Michelle Forster  
David Baquerizo

Esther Landin  
Bob Bunyan  
Kimberly May

Mary Dang  
Rena Drake  
Tom Porter

MINUTES

**CALL TO ORDER**

Barbara Mason called the meeting to order at 1:02 p.m.

**PUBLIC PARTICIPATION**

David Baquerizo, ProPath Inc.

Provided comments on Item #2, WIOA One-Stop Operator & Career Services RFP.

**1. MINUTES**

**ACTION**

The minutes of the April 13, 2017 Service Delivery & Performance meeting were presented for review and approval.

Rob Claudio motioned for approval. John Luker seconded. Motion passed.

**2. WIOA ONE-STOP OPERATOR & CAREER SERVICES  
REQUEST FOR PROPOSALS**

**ACTION**

Information was provided on the WIOA One-Stop Operator & Career Services Request for Proposals (RFP) as noted in the background of the agenda.

Staff provided information on the timeline and legislative background of the RFP.

**Policy Issue #1 – One-Stop System Structure**

Staff presented information regarding comprehensive and affiliate One-Stop Centers, One-Stop Partners, One-Stop Center locations, number of centers and providers, and integration of One-Stop Career Services and Business Services.

The Committee discussed costs and logistics of operating affiliate and comprehensive centers, how centers were utilized, representation in South County, and partnership development and engagement.

**Policy Issue #2 – System Leveraging:**

Staff presented information regarding mandated and non-mandated system partners and leveraging resources.

The Committee discussed the value of leveraging resources and enhancing participation of mandated and non-mandated system partners.

**Policy Issue #3 – Budgetary and Fiscal Controls:**

Staff presented information regarding system revenue, expenses and fiscal controls.

The Committee discussed fiscal controls including caps on profit and indirect rates.

**Policy Issue #5 – County-wide Regional One-Stop Operator:**

Staff presented information regarding procurement of a One-Stop Operator, scope of services of a One-Stop Operator, and possible coordination with Anaheim and Santa Ana.

The Committee discussed potential cost savings from a Regional One-Stop Operator, the current One-Stop Operator, and Anaheim and Santa Ana's potential participation in the RFP process.

**Policy Issue #5 – One-Stop Operator or Career Services Provider**

Staff presented information regarding separation of duties between the One-Stop Operator and the Career Services Provider.

The Committee discussed separation of duties and the potential impact on proposals.

**Policy Issue #6 – Available Funding**

Staff presented information regarding available funding.

The Committee discussed opportunities for additional grant funding and the operating costs associated with maintaining multiple physical locations.

### **RFP Timeline**

Staff presented information regarding the tentative RFP timeline.

The Committee discussed next steps in the RFP development process and the anticipated term of contracts resulting from the RFP.

*Action: Direct staff to continue development of the RFP. Kay Turley-Kirchner motioned to approve the recommendation. Alan Woo seconded with direction for staff to move forward with the RFP and bring it back to the Executive Committee and the full Board in July. No abstentions. Rob Claudio was not in the room at time of the vote.*

### **3. ANAHEIM / OC JOB FAIR INFORMATION**

Staff provided an update on the Anaheim/OC Job Fair.

Staff presented information on the upcoming job fair and the tentative schedule.

### **4. WIOA PERFORMANCE REPORTS INFORMATION**

Staff presented information on the WIOA Performance Report for all programs for the period ending May 31, 2017.

Staff reviewed the WIOA Performance Reports and discussed ongoing efforts to actively monitor contractor performance.

### **5. PROGRAM FUNDING EXPENDITURE REPORTS INFORMATION**

Staff presented the Expenditure Report for all programs for the period ending June 30, 2017.

Staff presented information on current expenditures and the preferred format of the report going forward. Based on feedback from the Committee, staff will provide additional details on future expenditure reports.

### **6. UPDATE ON THE ONE-STOP CENTER SYSTEM INFORMATION**

One-Stop Staff provided an update.

One-Stop Center staff presented information regarding the South County Job Fair and the VEAP 9 grant.

Meeting adjourned at 2:50 p.m.

**Item #2 – DISCUSSION**

**WIOA PERFORMANCE REPORTS  
Recommendation Summary  
October 12, 2017**

**BACKGROUND:**

The Service Delivery & Performance Committee routinely reviews performance data to assess overall performance. Staff will present performance reports for all programs as of June 30, 2017.

**RECOMMENDATION(S):**

Receive and File

**ATTACHMENT(S):**

Performance Reports

## ORANGE COUNTY DEVELOPMENT BOARD

### PERFORMANCE REPORT DASHBOARD FOR 4<sup>TH</sup> QUARTER PY 2016-17



The following executive snapshot provides a high-level overview of Providers, programs, and performance.

- IN COMPLIANCE AND ON TRACK TO MEET ALL METRICS
- MINOR CORRECTIVE ACTION NEEDED
- SIGNIFICANT CORRECTIVE ACTION NEEDED

“Performance” is an indicator of whether the Provider is meeting their target metrics as well as compliance with contractual obligations.

CONTRACTOR	PROGRAM NAME		FUNDING STREAM	BUDGET	EXPENSES
ProPath, Inc.	Adult (North)	●	WIOA	\$900,685.00	\$844,047.31
	Adult (South)	●	WIOA	\$931,930.00	\$920,116.14
	Dislocated Worker (North)	●	WIOA	\$1,322,752.00	\$1,315,783.25
	Dislocated Worker (South)	●	WIOA	\$1,318,895.00	\$1,300,165.16
	Veterans' 8 Adult	●	State of California	\$108,000.00	\$70,569.59
	Veterans' 8 Dislocated Worker	●	State of California	\$92,000.00	\$63,232.55
	OC4Vets	●	Health Care Agency	\$433,540.00	\$276,832.20
	Senior Community Service Employment Program (SCSEP)	●	Office on Aging	\$691,853.00	\$687,094.48
	Supervised Population	●	State of California	\$225,000.00	\$143,394.53
PGWIN	Veterans' 8 Adult	●	State of California	\$121,500.00	\$79,917.35
	Veterans' 8 Dislocated Worker	●	State of California	\$103,500.00	\$51,646.43
Goodwill of OC	LEAP-1 Jail Program	●	Department of Labor	\$361,674.00	\$320,992.11
Working Wardrobes	LEAP-2 Jail Program	●	Department of Labor	\$192,355.00	\$82,378.34
OCAPICA	Employment Preparation Program (EPP)	●	Social Services Agency	\$364,782.00	\$349,004.82
	Vocational Training (VTR)	●	Social Services Agency	\$70,000.00	\$68,255.51
	Work Experience (WEX)	●	Social Services Agency	\$127,030.00	\$119,055.95
New Horizons	Incumbent Worker Training	●	WIOA	\$200,000.00	\$193,718.00
<b>ADULT (SERVING INDIVIDUALS 18+) TOTAL</b>				<b>\$7,565,496.00</b>	<b>\$6,886,203.72</b>
City of La Habra	Youth (ISY) – North	●	WIOA	\$311,700.00	\$189,348.99
	Youth (OSY) – Region 1	●	WIOA	\$334,793.00	\$286,401.95
OCAPICA	Youth (OSY) – Region 2	●	WIOA	\$290,626.00	\$231,926.38
	Youth (OSY) – Region 3	●	WIOA	\$294,933.00	\$166,513.90
	Youth (OSY) – Region 4	●	WIOA	\$304,775.00	\$226,750.37
	Youth (OSY) – Region 5	●	WIOA	\$321,010.00	\$208,933.52
	Youth (OSY) – Region 6	●	WIOA	\$291,947.00	\$128,263.25
KRA Corporation	Youth (OSY) – Region 7	●	WIOA	\$275,986.00	\$186,284.33
Saddleback College	Youth (OSY) – Region 8	●	WIOA	\$309,230.00	\$159,726.97
<b>YOUTH (SERVING INDIVIDUALS 17-24) TOTAL</b>				<b>\$2,735,000.00</b>	<b>\$1,784,149.66</b>
<b>OCDB TOTAL</b>				<b>\$10,300,496.00</b>	<b>\$8,670,353.38</b>

Source: CalJOBS and Subrecipient Reports



# ADULT AND DISLOCATED WORKER PROGRAMS

PY 2016-17

4<sup>TH</sup> QUARTER

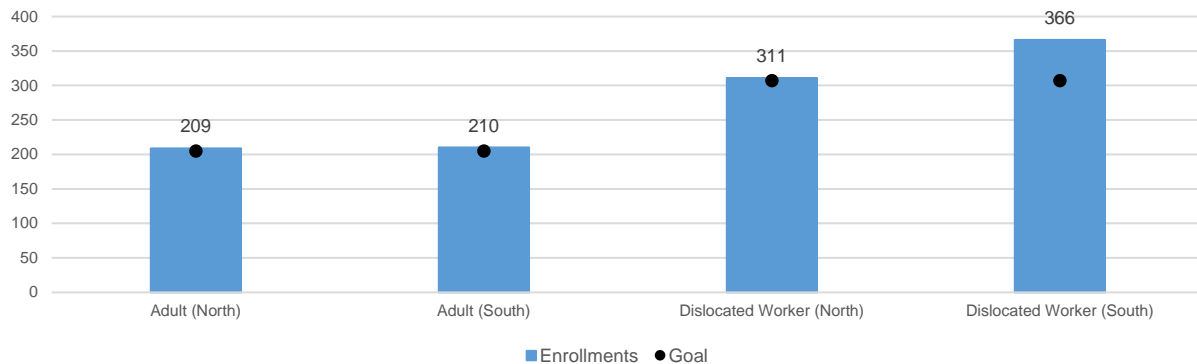
## BACKGROUND

The Workforce Innovation and Opportunity Act (WIOA) provides for a workforce system that is accessible to all job seekers, customer centered, and training that is job-driven. The Adult and Dislocated Worker programs provide training and employment services in the Orange County One-Stop Center system, and are required partners. Under WIOA, partner programs and entities that are jointly responsible for workforce and economic development, educational, and other human resource programs, collaborate to create a seamless customer-focused One-Stop Center System that integrates service delivery across all programs to make it easier for workers to access the services they need to obtain skills and employment.

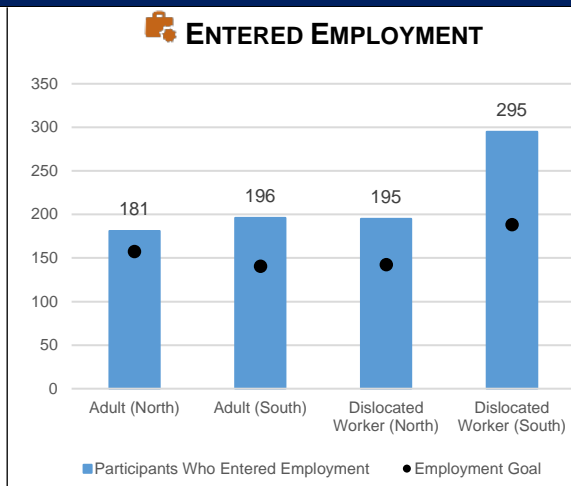
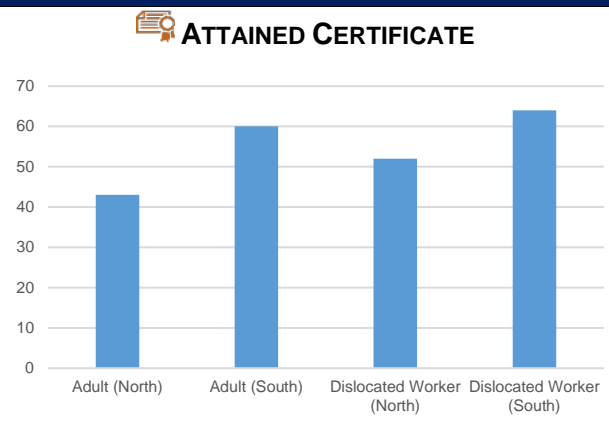
## WHO, WHAT, WHERE

- SERVICE PROVIDER(S):** PROPATH, INC.
- CONTRACT TERM:** JULY 1, 2016 – JUNE 30, 2017
- SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK, LOS ALAMITOS

## PEOPLE WE SERVE



## SERVICE RESULTS





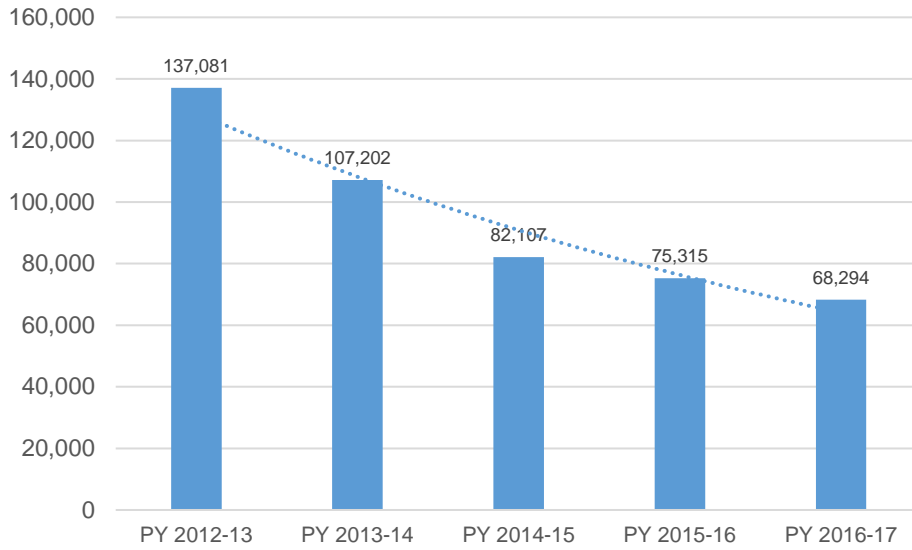


# ADULT AND DISLOCATED WORKER PROGRAMS (CONTINUED)

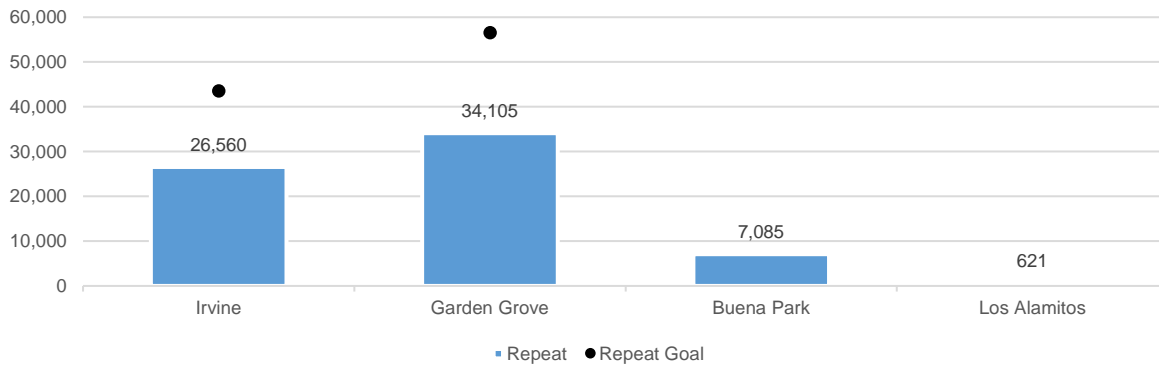
PY 2016-17  
4<sup>TH</sup> QUARTER



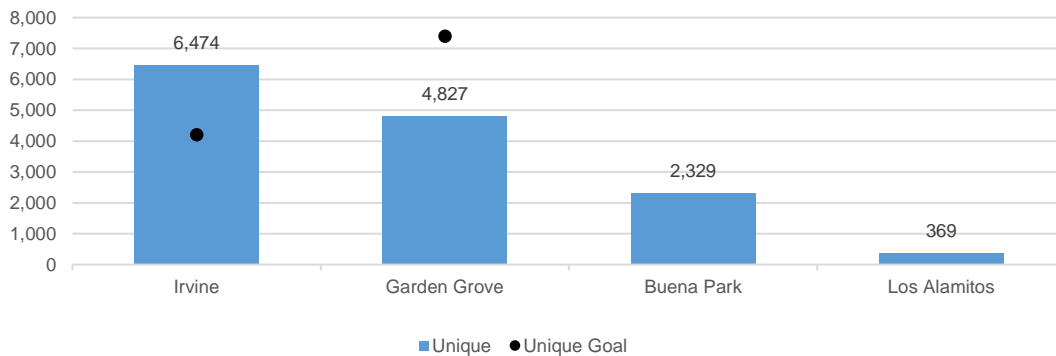
## TOTAL VISITORS BY PROGRAM YEAR



## TOTAL REPEAT VISITORS BY LOCATION



## TOTAL UNIQUE VISITORS BY LOCATION





# YOUTH / YOUNG ADULT PROGRAM

PY 2016-17

4<sup>TH</sup> QUARTER

## BACKGROUND

The WIOA Youth / Young Adult program is for young people ages 17-24 who are both in and out-of-school, to assist them in their career and educational development. Locally, at least 80% of funds must be used for out-of-school youth. The types of services funded include training and youth development programs for young people who have left school, as well as after-school services and employment supports for young people still in school.

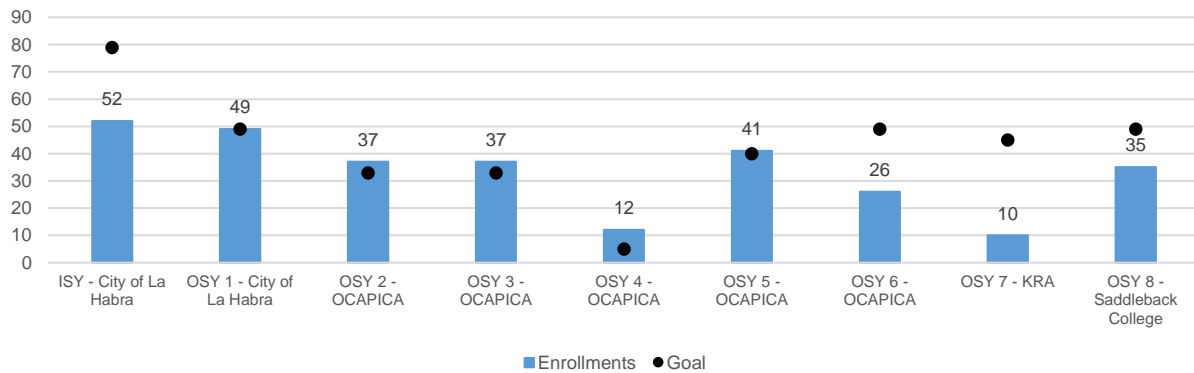
## WHO, WHAT, WHERE

**SERVICE PROVIDER(S):** CITY OF LA HABRA, OCAPICA, KRA CORPORATION, SADDLEBACK COLLEGE

**CONTRACT TERM:** JULY 1, 2016 – JUNE 30, 2017

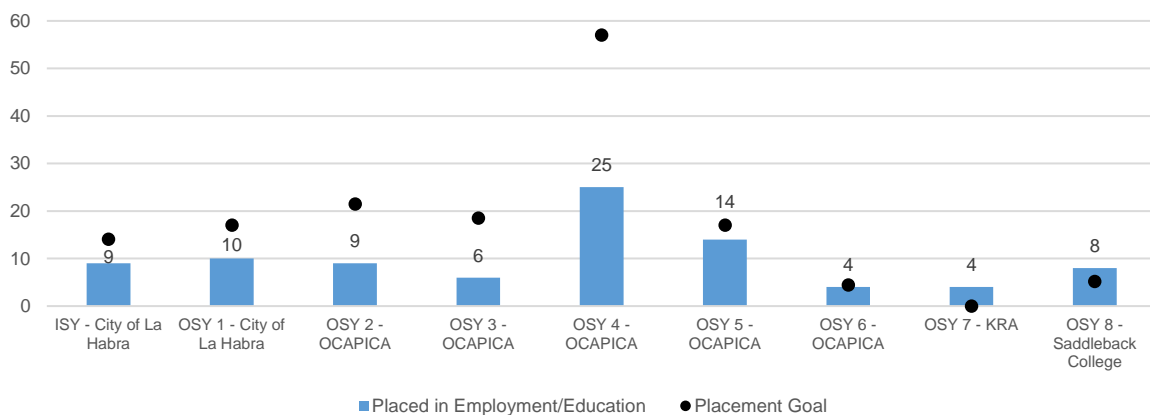
**SERVICE LOCATIONS:** LA HABRA, BUENA PARK, COSTA MESA, GARDEN GROVE, IRVINE, LAKE FOREST, SAN JUAN CAPISTRANO

## PEOPLE WE SERVE



## SERVICE RESULTS

### PLACED IN EMPLOYMENT OR EDUCATION








# VETERANS (VEAP 8) PROGRAM

PY 2016-17  
4<sup>TH</sup> QUARTER

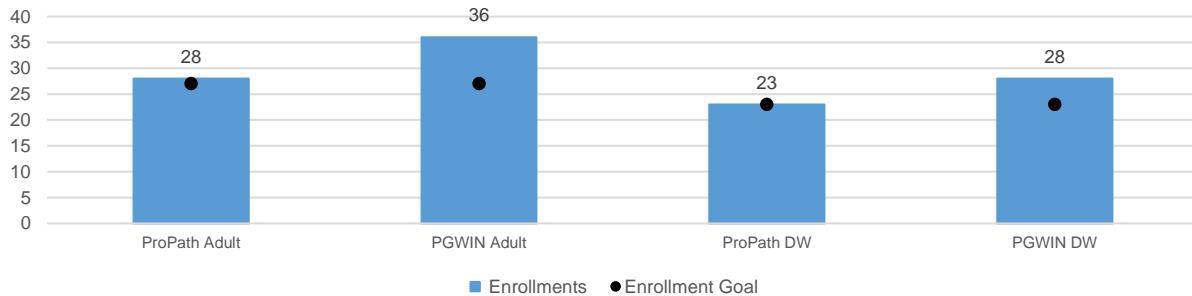
## BACKGROUND

Orange County was awarded \$500,000 by the California Employment Development Department (EDD), in collaboration with Pacific Gateway Workforce Innovation Network (PGWIN), to offer services targeted to meet veterans' unique needs and occupational goals, with an emphasis on those who recently returned to civilian life. This is the eighth VEAP grant awarded to Orange County. The Project helps prepare veterans for careers in a variety of industries through education and employment assistance. The Project serves all of Orange County as well as veterans referred from Los Angeles County. Veterans are able to access training, supportive services, and job referrals unique to their skillsets and career goals.

## WHO, WHAT, WHERE

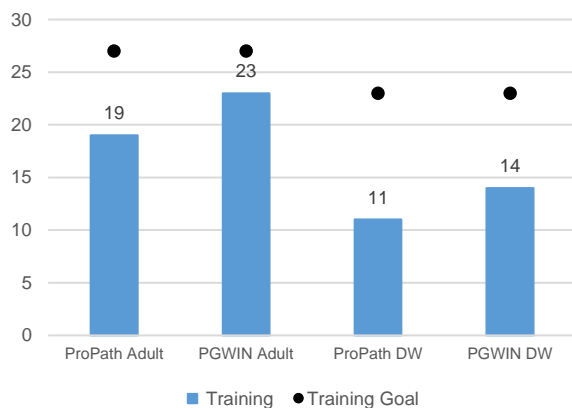
-  **SERVICE PROVIDER(S):** PROPATH, INC., PGWIN
-  **GRANT TERM:** JUNE 1, 2016 – DECEMBER 31, 2017
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK, LOS ALAMITOS  
LONG BEACH

## PEOPLE WE SERVE

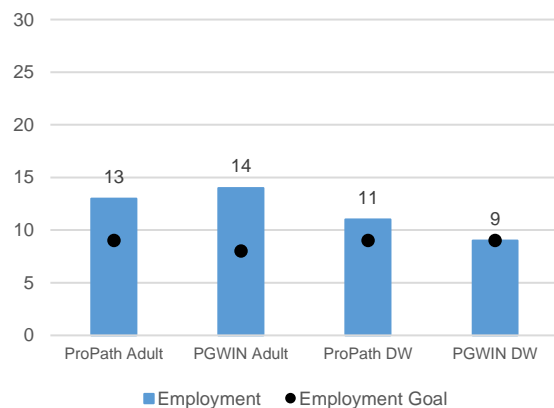


## SERVICE RESULTS

### ENROLLMENT IN TRAINING



### ENTERED EMPLOYMENT








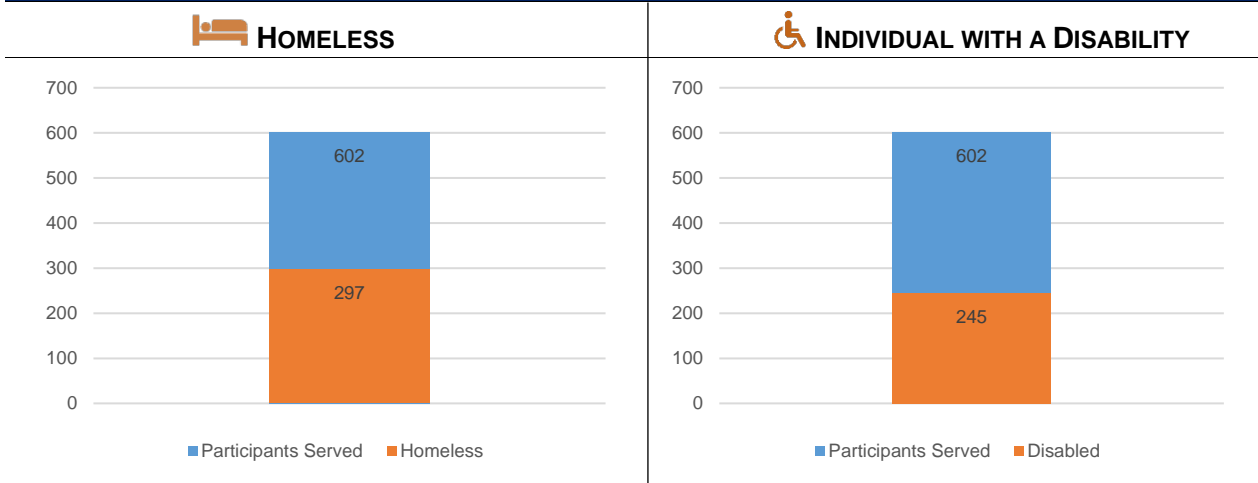
**BACKGROUND**

The Orange County Health Care Agency (HCA) has been approved for a Mental Health Services Act (MHSA) funded innovation project, OC4VETS. Veterans have been identified as a sub-group that has existing barriers to accessing behavioral health care. This project intends to use multiple strategies to conduct outreach, engage, and ensure veterans' access to needed resources as well as improve collaboration among agencies providing services to veterans. With HCA providing funding for the project, veterans who participate in the program are given job transition and job development support in addition to housing assistance and other supportive services.

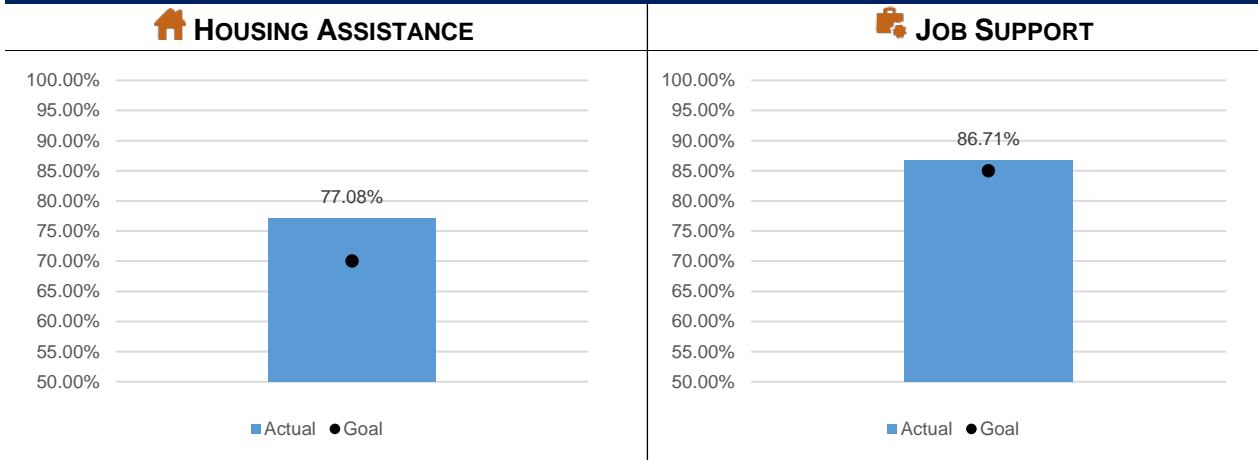
**WHO, WHAT, WHERE**

-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **GRANT TERM:** NOVEMBER 1, 2011 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** OC VETERANS SERVICE OFFICE: SANTA ANA

**PEOPLE WE SERVE**



**SERVICE RESULTS**





# SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

PY 2016-17  
4<sup>TH</sup> QUARTER

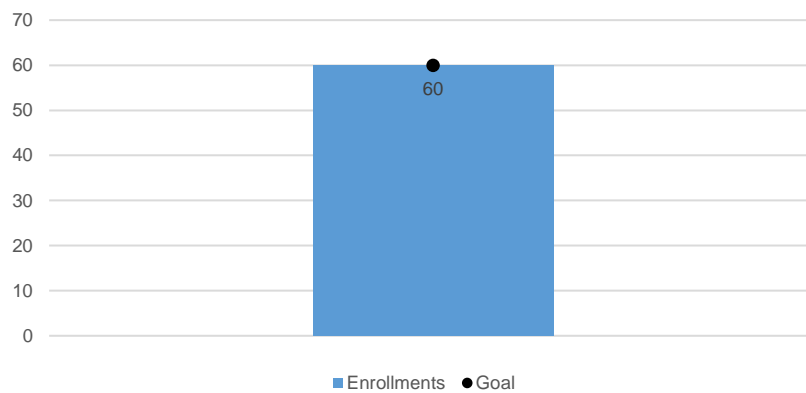
## BACKGROUND

The SCSEP offers low income, unemployed seniors paid community service and training opportunities. The goal of the program is to help participants who are at least age 55 and unemployed become employable and obtain unsubsidized employment. SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, day-care centers, and senior centers.

## WHO, WHAT, WHERE

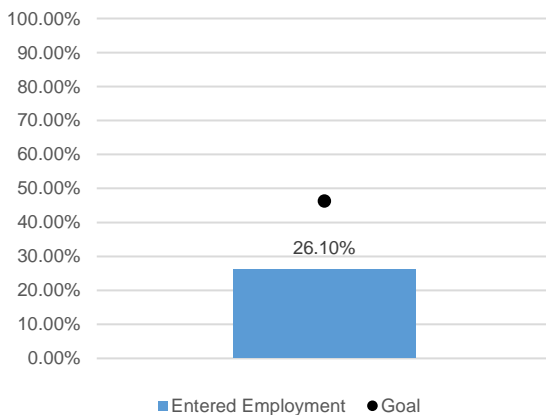
- SERVICE PROVIDER(S):** PROPATH, INC.
- CONTRACT TERM:** JULY 1, 2016 – JUNE 30, 2017
- SERVICE LOCATIONS:** GARDEN GROVE, IRVINE

## PEOPLE WE SERVE

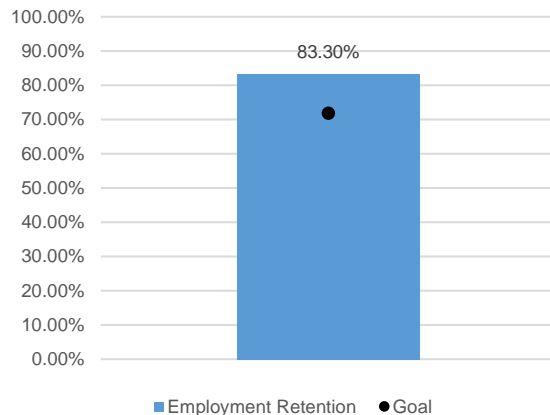


## SERVICE RESULTS

### ENTERED EMPLOYMENT



### EMPLOYMENT RETENTION








# SUPERVISED POPULATION PROGRAM

PY 2016-17  
4<sup>TH</sup> QUARTER

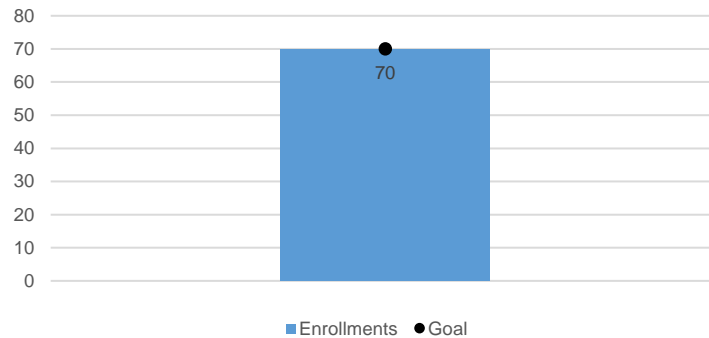
## BACKGROUND

The County of Orange and Orange County Development Board (OCDB) was awarded a \$400,000 grant by the California Workforce Development Board in partnership with the State Employment Development Department under the Supervised Population Workforce Training Grant Program. The “supervised population” includes all persons who are on probation, mandatory supervision, or post-release community supervision. The program will expand collaborative relationships between the OC Probation Department and Community Corrections Partnerships as well as OCDB in support of innovative strategies that accelerate educational attainment and reemployment for the “supervised population.”

## WHO, WHAT, WHERE

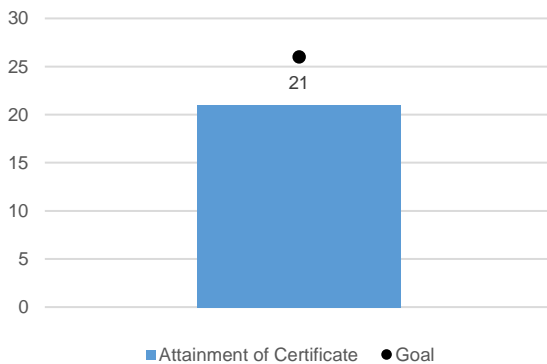
-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **GRANT TERM:** JUNE 30, 2016 – MARCH 31, 2018
-  **SERVICE LOCATIONS:** OC PROBATION OFFICE: SANTA ANA, GARDEN GROVE, IRVINE, BUENA PARK

## PEOPLE WE SERVE

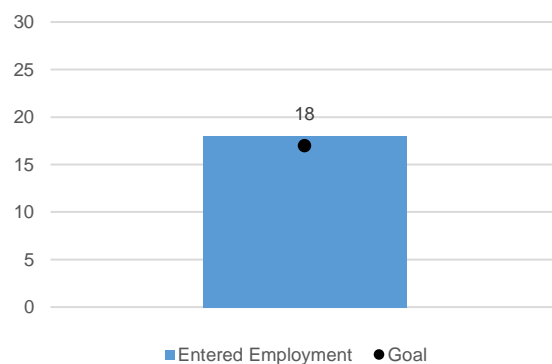


## SERVICE RESULTS

### ATTAINED CERTIFICATE



### ENTERED EMPLOYMENT





# LEAP-1 JAIL PROGRAM

PY 2016-17

4<sup>TH</sup> QUARTER

## BACKGROUND

The County of Orange/OC Community Services and the OCDB were awarded a \$500,000 grant by the U.S. Department of Labor to implement the Linking to Employment Activities Pre-Release (LEAP) 1 program. The LEAP 1 program aims to establish a Transition Center within the Theo Lacy facility and assist male offenders in preparing for work upon release. The project serves AB109 inmates who are 60-90 days away from release. The goal of the project is to improve the employment outcomes for transitioning offenders by leveraging and building upon the effective strategies that currently exist within the jail facilities and in the Orange County One-Stop Center System.

This innovative and unique grant proposal was one of only three awarded in California and was made possible as a result of OCDB's collaborative relationships with the OC Sheriff's Department, Probation Department and the OC Health Care Agency.

## WHO, WHAT, WHERE



**SERVICE PROVIDER(S):** GOODWILL INDUSTRIES OF ORANGE COUNTY

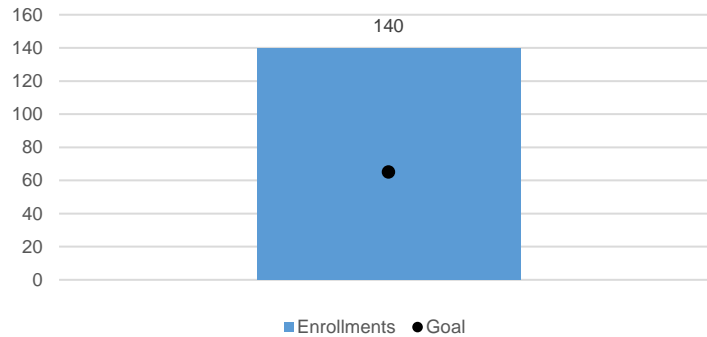


**GRANT TERM:** JUNE 15, 2015 – JUNE 14, 2017



**SERVICE LOCATIONS:** THEO LACY FACILITY: ORANGE, GARDEN GROVE, IRVINE

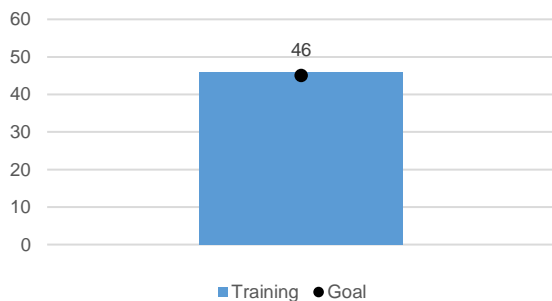
## PEOPLE WE SERVE



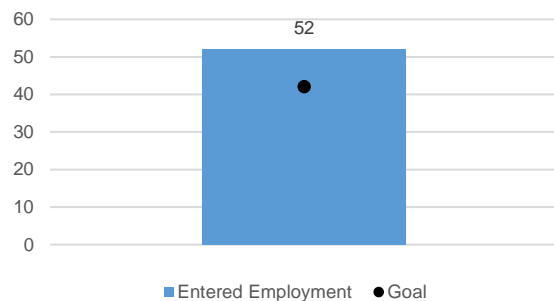
## SERVICE RESULTS



### ENROLLMENT IN TRAINING



### ENTERED EMPLOYMENT








**BACKGROUND**

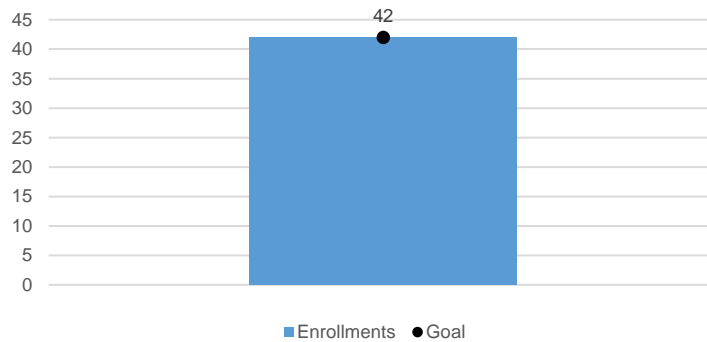
The County of Orange/OC Community Services and the OCDB were awarded a \$500,000 grant by the U.S. Department of Labor to implement the Linking to Employment Activities Pre-Release (LEAP) 2 program. The LEAP 2 program aims to establish a Transition Center within the Central Women’s Jail and Intake Release Center and assist female offenders in preparing for work upon release. The project serves AB109 inmates who are 60-90 days away from release. The goal of the project is to improve the employment outcomes for transitioning offenders by leveraging and building upon the effective strategies that currently exist within the jail facilities and in the Orange County One-Stop Center System.

This innovative and unique grant proposal was made possible as a result of OCDB’s collaborative relationships with the OC Sheriff’s Department, Probation Department and the OC Health Care Agency.

**WHO, WHAT, WHERE**

-  **SERVICE PROVIDER(S):** WORKING WARDROBES
-  **GRANT TERM:** JULY 1 2016 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** CENTRAL WOMEN’S JAIL: SANTA ANA, GARDEN GROVE, IRVINE

**PEOPLE WE SERVE**



**SERVICE RESULTS**

 ENROLLMENT IN TRAINING	 ENTERED EMPLOYMENT												
 <table border="1"> <thead> <tr> <th>Category</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Training</td> <td>0</td> </tr> <tr> <td>Goal</td> <td>10</td> </tr> </tbody> </table>	Category	Value	Training	0	Goal	10	 <table border="1"> <thead> <tr> <th>Category</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Entered Employment</td> <td>3</td> </tr> <tr> <td>Goal</td> <td>3</td> </tr> </tbody> </table>	Category	Value	Entered Employment	3	Goal	3
Category	Value												
Training	0												
Goal	10												
Category	Value												
Entered Employment	3												
Goal	3												





# SSA EMPLOYMENT PREPARATION PROGRAM (EPP)

PY 2016-17  
4<sup>TH</sup> QUARTER

## BACKGROUND

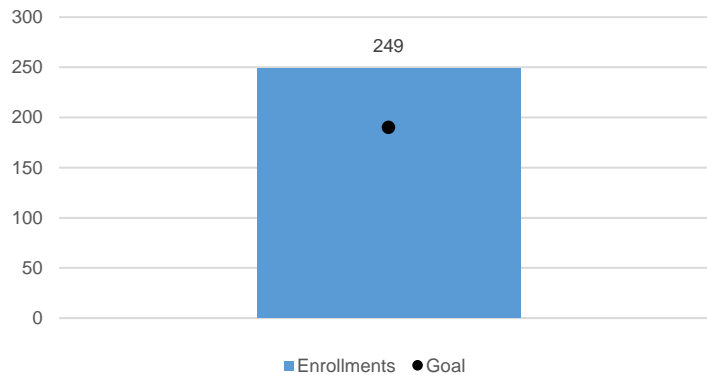
The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

In the EPP program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience in a public, non-profit or private organization that occurs over a six-month period. During this time, 100% of the wage is paid directly to the participant.

## WHO, WHAT, WHERE

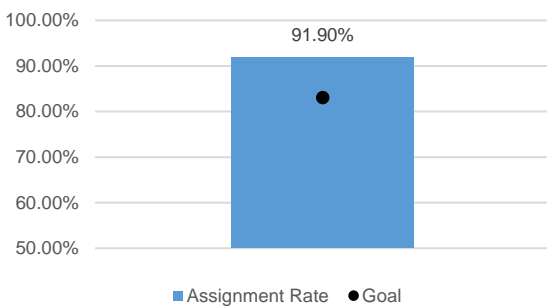
- SERVICE PROVIDER(S):** OCAPICA
- CONTRACT TERM:** JULY 1, 2016 – JUNE 30, 2017
- SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

## PEOPLE WE SERVE

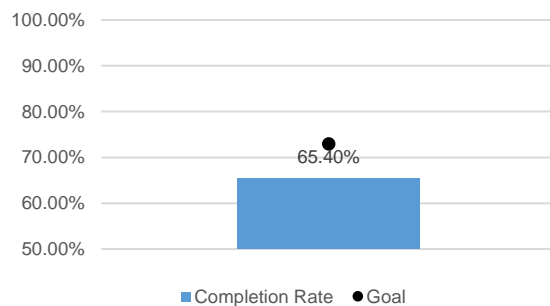


## SERVICE RESULTS

### ASSIGNMENT TO WORK EXPERIENCE



### COMPLETION OF WORK EXPERIENCE





# SSA VOCATIONAL TRAINING PROGRAM (VTR)




PY 2016-17  
4<sup>TH</sup> QUARTER

## BACKGROUND

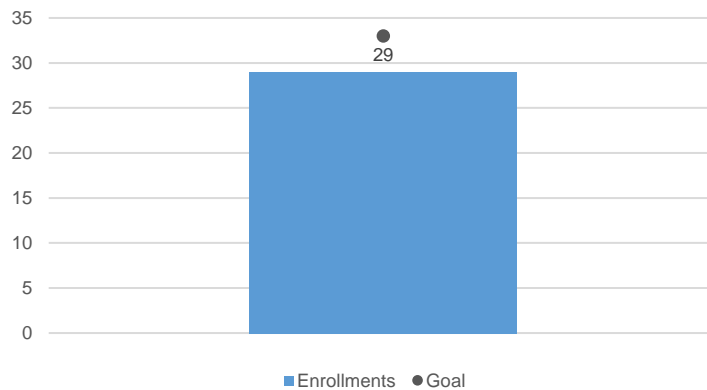
The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

VTR is a temporary, transitional, and short-term vocational educational activity, not to exceed twelve (12) months, to prepare participants for unsubsidized employment in a specific trade, occupation, or vocation.

## WHO, WHAT, WHERE

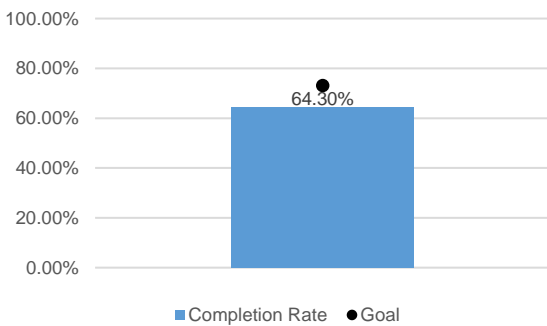
-  **SERVICE PROVIDER(S):** OCAPICA
-  **CONTRACT TERM:** JULY 1, 2016 – JUNE 30, 2017
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

## PEOPLE WE SERVE

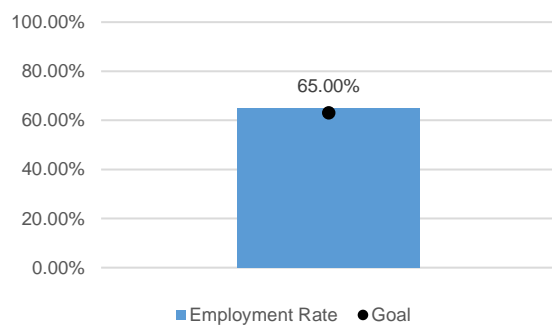


## SERVICE RESULTS

### COMPLETION RATE



### ENTERED EMPLOYMENT





# SSA WORK EXPERIENCE PROGRAM (WEX)




PY 2016-17  
4<sup>TH</sup> QUARTER

## BACKGROUND

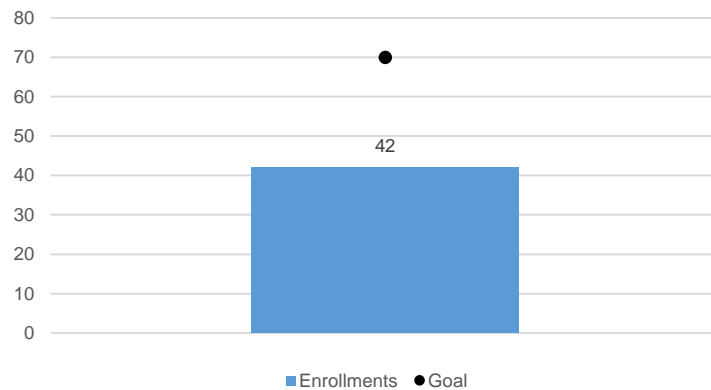
The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

In the WEX program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience that occurs over a twelve-week period. During this time, 100% wage reimbursement is provided directly to the participant.

## WHO, WHAT, WHERE

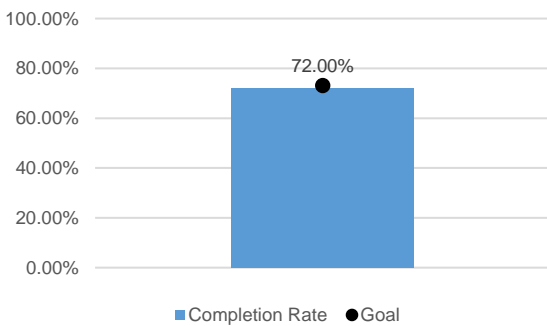
-  **SERVICE PROVIDER(S):** OCAPICA
-  **CONTRACT TERM:** JULY 1, 2016 – JUNE 30, 2017
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

## PEOPLE WE SERVE

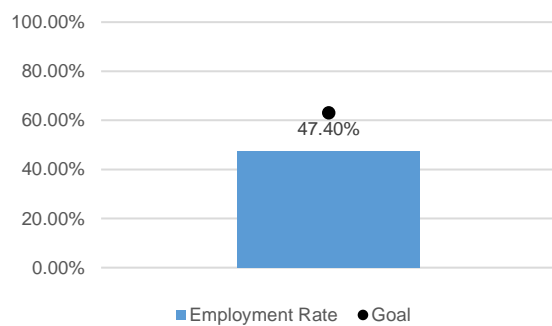


## SERVICE RESULTS

### COMPLETION RATE



### ENTERED EMPLOYMENT





# INCUMBENT WORKER TRAINING PROGRAM




PY 2016-17  
4<sup>TH</sup> QUARTER

## BACKGROUND

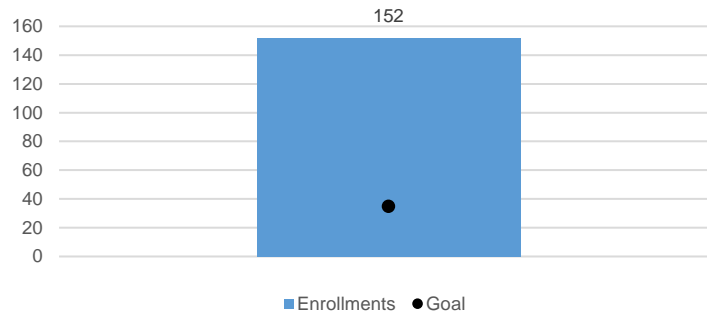
Incumbent worker training (IWT) under WIOA provides both workers and employers with the opportunity to build and maintain a quality workforce and increase both participants' and companies' competitiveness. It is a type of work-based training and upskilling designed to ensure that employees of a company can acquire the skills necessary to retain employment and advance within the company, or to acquire the skills necessary to avert a layoff.

New Horizons Computer Learning Centers was contracted to outreach to businesses that were in need of IWT that leads to job growth in high demand industries such as Professional and Business Services, Tourism, Information Technology, Advanced Manufacturing, and Healthcare. Training included, but was not limited to: Microsoft Office Applications, Project Management, Leadership Principles and Management Practices, Enterprise Resources Planning (ERP Systems), Lean Six Sigma, and Cyber Security.

## WHO, WHAT, WHERE

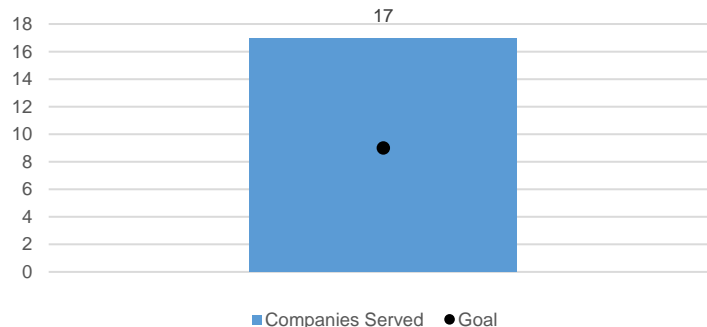
-  **SERVICE PROVIDER(S):** NEW HORIZONS COMPUTER LEARNING CENTERS
-  **CONTRACT TERM:** APRIL 1, 2017 – JUNE 30, 2017
-  **SERVICE LOCATIONS:** VARIOUS EMPLOYER SITES & NEW HORIZONS

## PEOPLE WE SERVE



## SERVICE RESULTS

### COMPANIES SERVED



**Item #3 – DISCUSSION**

**PROGRAM FUNDING EXPENDITURE REPORTS  
Recommendation Summary  
October 12, 2017**

<b>Annual Expenditure Report FY 2016/17</b>					
<b>Through June 30, 2017</b>					
	<b>Budget</b>	<b>Invoices Received</b>			<b>Current Balance</b>
		<b>Through</b>	<b>Expenses</b>	<b>%</b>	
<b>ProPath, Inc</b>					
Adult North	900,685	06/30/17	844,047	93.7%	56,638
Adult South	931,930	06/30/17	920,116	98.7%	11,814
DW North	1,322,752	06/30/17	1,315,783	99.5%	6,969
DW South	1,318,895	06/30/17	1,300,165	98.6%	18,730
Senior Community Services (SCSEP)	691,853	06/30/17	687,094	99.3%	4,759
Business Services - Rapid Response	450,000	06/30/17	434,790	96.6%	15,210
OC4Vets	433,540	06/30/17	276,832	63.9%	156,708
VEAP 7 (Veterans) - Adult 15%	5,661	06/30/17	5,307	93.8%	354
VEAP 7 (Veterans) - DW 25%	5,445	06/30/17	5,386	98.9%	59
VEAP 8 - Adult 15%	108,000	06/30/17	70,570	65.3%	37,430
VEAP 8 - DW 25%	92,000	06/30/17	63,233	68.7%	28,767
Specialized Population (Supervised)	225,000	06/30/17	143,395	63.7%	81,605
SSA - Employment Preparation Program (EPP)	1,904,015	06/30/17	1,903,435	100.0%	580
SSA - Work Experience (WEX)	154,687	06/30/17	154,607	100.0%	80
<b>Total</b>	<b>8,544,463</b>		<b>8,124,761</b>	<b>95.1%</b>	<b>419,702</b>
<b>Women Helping Women</b>					
Professional Services - LEAP (Linking Employment, Abilities & Potential)	17,134	06/30/17	10,356	60.4%	6,778
<b>Total</b>	<b>17,134</b>		<b>10,356</b>	<b>60.4%</b>	<b>6,778</b>
<b>Goodwill Industries of O.C.</b>					
EEDS - LEAP (ended 12/31/17) (Linking Employment, Abilities & Potential)	361,674	06/30/17	320,992	88.8%	40,682
<b>Total</b>	<b>361,674</b>		<b>320,992</b>	<b>88.8%</b>	<b>40,682</b>
<b>Goodwill Industries of O.C.</b>					
EEDS - LEAP (Linking Employment, Abilities & Potential)	243,964	06/30/17	227,225	93.1%	16,739
<b>Total</b>	<b>243,964</b>		<b>227,225</b>	<b>93.1%</b>	<b>16,739</b>
<b>Working Wardrobes for New Start</b>					
EEDS - LEAP 2 (start date Oct 1, 2016) (Linking Employment, Abilities & Potential)	192,355	06/30/17	82,378	42.8%	109,977
<b>Total</b>	<b>192,355</b>		<b>82,378</b>	<b>42.8%</b>	<b>109,977</b>
<b>PGWIN - City of L.B.</b>					
VEAP 7 (Veterans) - Adult 15% (from fy1516)	100,000	06/30/17	98,458	98.5%	1,542
VEAP 7 (Veterans) - DW 25% (from fy1516)	100,000	06/30/17	99,627	99.6%	373
<b>Total</b>	<b>200,000</b>		<b>198,084</b>	<b>99.0%</b>	<b>1,916</b>
<b>PGWIN - City of L.B.</b>					
VEAP 8 (Veterans) - Adult 15%	121,500	06/30/17	79,917	65.8%	41,583
VEAP 8 (Veterans) - DW 25%	103,500	06/30/17	51,646	49.9%	51,854
<b>Total</b>	<b>225,000</b>		<b>131,564</b>	<b>58.5%</b>	<b>93,436</b>
<b>OCAPICA</b>					
SSA - Employment Preparation Program (EPP)	364,782	06/30/17	349,005	95.7%	15,777
SSA - Vocational Training (VTR)	70,000	06/30/17	68,256	97.5%	1,744
SSA - Work Experience (WEX)	127,030	06/30/17	119,056	93.7%	7,974
<b>Total</b>	<b>561,812</b>		<b>536,316</b>	<b>95.5%</b>	<b>25,496</b>

## Annual Expenditure Report FY 2016/17

Through June 30, 2017

	Budget	Invoices Received			Current Balance
		Through	Expenses	%	
<b>OCAPICA</b>					
Out of School Youth (OSY) - Region 2	290,626	06/30/17	231,926	79.8%	58,700
Out of School Youth (OSY) - Region 3	294,933	06/30/17	166,514	56.5%	128,419
Out of School Youth (OSY) - Region 4	304,775	06/30/17	226,750	74.4%	78,025
Out of School Youth (OSY) - Region 5	321,010	06/30/17	208,934	65.1%	112,076
Out of School Youth (OSY) - Region 6	291,947	06/30/17	128,263	43.9%	163,684
<b>Total</b>	<b>1,503,291</b>		<b>962,387</b>	<b>64.0%</b>	<b>540,904</b>
<b>Saddleback College</b>					
Out of School Youth (OSY) - Region 8	309,230	06/30/17	159,727	51.7%	149,503
<b>Total</b>	<b>309,230</b>		<b>159,727</b>	<b>51.7%</b>	<b>149,503</b>
<b>KRA CORP</b>					
Out of School Youth (OSY) - Region 7	275,986	06/30/17	186,284	67.5%	89,702
<b>Total</b>	<b>275,986</b>		<b>186,284</b>	<b>67.5%</b>	<b>89,702</b>
<b>City of La Habra</b>					
In School Youth (ISY) - Northern	311,700	06/30/17	189,349	60.8%	122,351
Out of School Youth (OSY) - Region 1	334,793	06/30/17	286,402	85.6%	48,391
<b>Total</b>	<b>646,493</b>		<b>475,751</b>	<b>73.6%</b>	<b>170,742</b>
<b>OCBC</b>					
Adult	100,000	06/30/17	34,321	34.3%	65,679
Youth	20,000	06/30/17	3,656	18.3%	16,344
Dislocated Worker	100,000	06/30/17	34,321	34.3%	65,679
Rapid Response	167,196	06/30/17	91,300	54.6%	75,896
Rapid Response - Transitional	80,204	06/30/17	80,204	100.0%	
Workforce General Fund	32,600	06/30/17	32,600	100.0%	
<b>Total</b>	<b>500,000</b>		<b>276,402</b>	<b>55.3%</b>	<b>223,598</b>
<b>New Horizon</b>					
Incumbent Worker Training	200,000	06/30/17	193,718	96.9%	6,282
<b>Total</b>	<b>200,000</b>		<b>193,718</b>	<b>96.9%</b>	<b>6,282</b>